

Quality + Safety Policy Statement

The policy of AVM Bv is aimed at:

- Meeting the requirements, wishes and expectations of the customers and the applicable legal regulations and obligations;
- Maintaining the quality level in an effective, safe and economically responsible manner,
- increasing customer satisfaction.
- the continual striving to optimise working conditions;
- making a positive contribution to environmental issues.

To achieve this, AVM wants its working methods to be controlled. These working methods are laid down in the quality and safety system, which meets the requirements as laid down in ISO 9001 : 2015 and VCA** 2017/6.0. The quality and safety system covers all activities of the company AVM Bvba: production and assembly of piping, manutation transport and storage systems, handling and logistics systems for liquids and solids, metal constructions and engineering structures, industrial piping and canalisation and all types of fastening techniques.

The managing director has appointed a management representative, who is responsible for implementing and maintaining the quality and safety system. In addition, the management periodically assesses the operation of the system in practice and introduces measures for improvement.

AVM operates on the basis that sustainability and the quality of the product and/or service are the basis for the continuity of the company.

The quality and safety policy is set out annually on the basis of objectives during the management review. With this, the management wants to work on the continuous improvement of the organisation in order to guarantee the continuity of the company.

Current objectives mainly relate to optimising the production process: less human energy resulting in faster throughput time, strengthening the internal organisation professionally with skilled subcontractors, foreign supervisor, fiscal and legal consultants as support.

With regard to the Safety, Health and Environment (HSE) aspects, the following concrete objectives have been derived:

- prevention of accidents and incidents;
- prevention of personal injury (own personnel, hired personnel and third parties)
- prevention of occupational diseases;
- preventing damage to materials, equipment and objects;
- preventing damage to the environment.
- Comply with the obligations imposed by the government in respect of the outbreak of the Corona-Covid 19 virus.

The above points will be implemented appropriately at every level of the organisation, with the focus on the employee as an enterprising individual.

All employees are responsible for carrying out the work in the manner laid down in the quality and safety system.

Safety is something we are all responsible for, for ourselves and together.

We do not deal consciously with safety for people and the environment because we have to, but because we want to.

The decision to implement a quality management system is a strategic one for our organisation, which will help improve overall performance and provide a good basis for sustainable development initiatives.

The benefits to our organisation that implementing a quality management system

based on this International Standard are:

- a) the ability to consistently provide products and services that meet customer requirements and applicable laws and regulations;
- b) the facilitation of opportunities to increase customer satisfaction;
- c) Addressing risks and opportunities related to the context and objectives;
- d) demonstrate the ability to meet specified requirements for a quality management system.

This international standard uses the process approach, which includes the Plan-Do-Check-Act cycle (PDCA cycle) and risk-based thinking.

Using the process approach, we will plan our processes and their interactions, ensure that all processes are adequately resourced and managed, and that improvement opportunities are identified and acted upon.

Risk-based thinking enables our organisation to identify the factors that could cause the processes and the quality management system to deviate from planned results, to deploy preventive management measures to minimise negative effects and to make maximum use of opportunities as they arise.

Consistently meeting the requirements and responding to future needs and expectations is a challenge for our organisation.

In order to frame this, annual objectives will be set, and we will ensure that all employees receive appropriate training, and that the necessary resources are made available to achieve these.

The quality policy and objectives will be evaluated annually during the management review and will be laid down again. With this, the management wants to work on the continuous improvement of the organisation in order to guarantee continuity.

In order to achieve our objectives, all employees are expected to give their full cooperation. Subcontractors and suppliers are also expected to deliver the same level of quality. This will therefore be strictly monitored.