

Quality + safety policy statement

AVM BV's policy is to:

- meeting the requirements, wishes and expectations of customers and applicable legal regulations and obligations;
- maintaining the quality level in an effective, safe and economically responsible manner,
- increasing customer satisfaction.
- continuously striving to optimise working conditions;
- making a positive contribution to environmental issues.

To achieve this, AVM wants its working methods to be controlled. These working methods are laid down in the quality and safety system, which meets the requirements as laid down in ISO 9001 : 2015 and the VCA** 2017/6.0. The quality and safety system covers all activities of the company AVM BV : production and assembly of steel structures, piping, transport and storage systems, treatment and logistics systems for liquids and solids, and engineering works.

The managing directors have appointed a representative, who is responsible for implementing and maintaining the quality and safety system. In addition, the management periodically assesses the operation of the system in practice and introduces measures for improvement.

AVM conducts its business on the basis that sustainability and the quality of the product and/or service are the basis for the continuity of the company.

The quality and safety policy is defined annually on the basis of objectives during the management review. With this, the management aims to work on the continuous improvement of the organisation to ensure the continuity of the company.

Current objectives mainly relate to optimisation of production process : less human energy resulting in faster turnaround time. Strengthening the existing internal organisation with skilled subcontractors, fiscal and legal consultants.

Regarding Safety, Health and Environment (HSE) aspects, the following, concrete objectives have been derived :

- prevention of accidents and incidents;
- preventing personal injuries (own personnel, hired workers and third parties);
- prevention of occupational diseases;
- prevention of damage to materials, equipment and objects;
- preventing damage to the environment.

Safety is something we are all responsible for, for ourselves and for our environment. The above points will be passively implemented at every level of the organisation with the employee as the focal point. All employees are responsible for performing their work in the manner laid down in the quality and safety system.

We do not deal consciously with safety for people and the environment because we have to, but because we want to.

The decision to implement a quality management system is a strategic decision for our organisation that will help improve overall performance and can provide a good basis for sustainable development initiatives.

The benefits for our organisation that implementing a quality management system based on this international standard can provide are:

- (a) the ability to consistently provide products and services that meet customer requirements and applicable laws and regulations;
- (b) facilitating opportunities to increase customer satisfaction;
- (c) picking up risks and opportunities related to context and objectives;
- (d) demonstrate the ability to meet specified requirements for a quality management system.

This international standard uses the process approach, which includes the Plan-Do-Check-Act cycle (PDCA cycle) and risk-based thinking.

☒ Using the process approach, we will plan our processes and related interactions, can ensure that all processes are adequately resourced and managed, and that improvement opportunities are identified and acted upon.

☒ Risk-based thinking enables our organisation to determine the factors that could cause the processes and the quality management system to deviate from planned results, deploy preventive control measures to minimise negative effects and make maximum use of opportunities when they arise.

Consistently meeting requirements and responding to future needs and expectations presents a challenge for our organisation.

To frame this, targets will be set annually, and we will ensure that all staff receive appropriate training, and that the required resources are made available to achieve them.

The quality policy and objectives are evaluated and re-defined annually during the management review. With this, the management aims to work towards continuous improvement of the organisation and its employees.

To achieve our objectives, all employees are expected to cooperate to the best of their abilities. We also demand the same standard from our subcontractors and suppliers, which AVM applies, evaluations are carried out regularly for this purpose.